Zoom: Fix Camera on an iPad

Getting Started

Sometimes your iPad camera will not work in Zoom. This document provides instructions that fix the camera in most cases.

Step 1: Restart the iPad

1. Hold down the power button and home button. The iPad screen will go dark. Continue holding the buttons.

2. Release the buttons when you see the Apple logo on the screen.
3. Wait for the iPad to start up and then launch the Zoom App and test the camera.
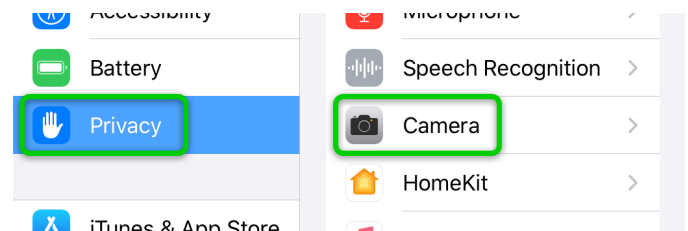
Step 2: Check Camera Permissions

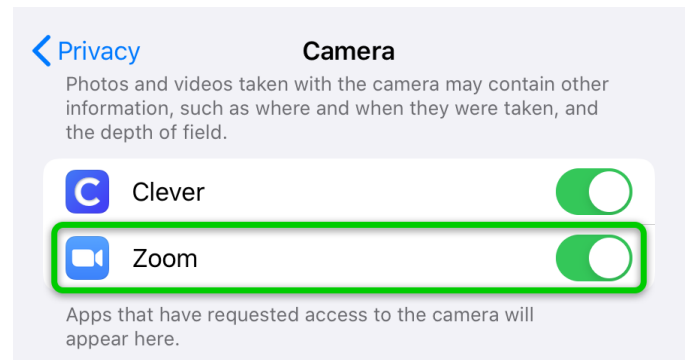If step 1 did not fix the camera in Zoom, try the following procedure.

1. Find the "Settings" App and tap it to open it:

2. On the left side, find and tap "Privacy". On the right side, tap "Camera":

3. Find "Zoom" in the list of Apps. Make sure the switch is set to on (green). If the switch is off, tap it to switch it on:

4. Launch the Zoom App and test the camera.