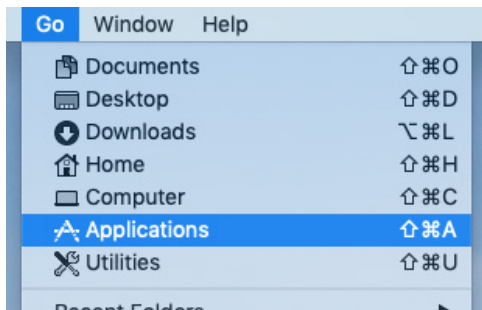# Zoom: Fix Camera on a Mac

Getting Started

Sometimes your Mac camera will not work in Zoom. This document provides instructions that fix the camera in most cases.

Step 1: Test Camera Hardware:

1. Shut down the computer, wait for 30 seconds, and then power it on.
2. Go to the Applications folder:

3. Find and launch the "PhotoBooth" App:

4. The camera hardware is functioning properly if you see yourself in PhotoBooth. Quit PhotoBooth.
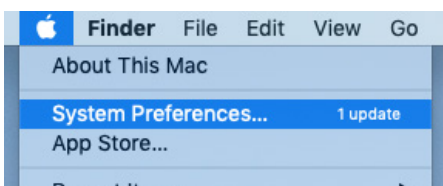5. Find and launch the "Zoom" App:

Test the camera to see if it works.

Step 2: Check Camera Permissions

If step 1 did not fix the camera in Zoom, try the following procedure.

1. Click the Apple icon () in the top left corner of the screen. Click "System Preferences":
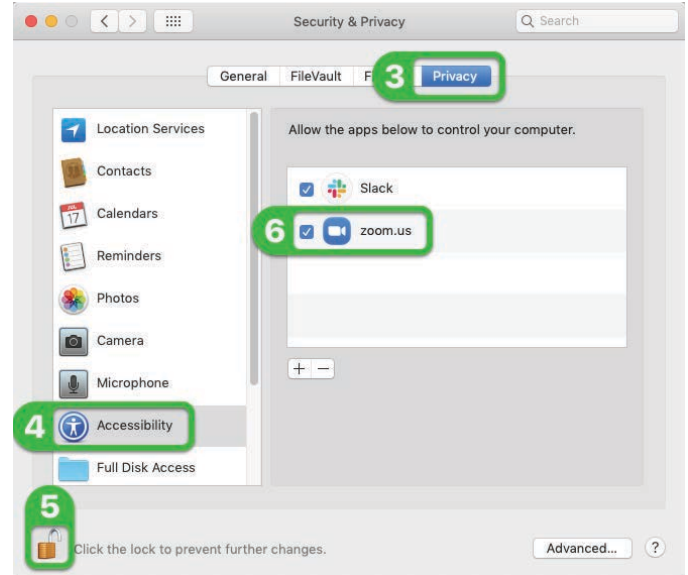

2. Click "Security & Privacy":

3. Click the "Privacy" tab (refer to the image below).
4. On the left side, click "Accessibility".
5. Look to the bottom left corner. Click the Padlock. Enter your computer password if you are asked.
6. On the right side, look for "zoom.us".
   A. If you do not see "zoom.us", you can add it by clicking the "+" button just below the list:

   In the window that appears, navigate to the Applications folder, find "zoom.us" in the list of Apps, click it, and then click the "Open" button.
   B. If the box just to the left of "zoom.us" is not checked, click the box to check it.

7. On the left side, click "Camera" and perform step 6. If your computer does not have a Camera category, skip to step 8.
8. Click the Padlock again to lock the settings.
9. Close the "Security & Privacy" window.
10. Find and launch the "Zoom" App. Test the camera and see if it works.